



## Revel Guard XT

Revel Guard XT is an active monitoring tool for point of sale (POS) devices and peripherals. The small device works quietly in the background to monitor health of on-site POS technology, and helps Revel's support team quickly troubleshoot issues when they arise. Whether a printer is running low on paper or a POS terminal is operating on a dated software version, Revel Guard XT allows technicians to proactively resolve problems.

## Key Features

### Faster Support

If a problem occurs, Revel Guard XT equips our support team to find the resolution as efficiently as possible, ultimately resulting in less operational downtime. With the tool in place, support can quickly complete diagnostic work and fix the problem or provide guidance to the customer.

### Silent System

Revel Guard XT integrates directly with the point of sale but remains unobtrusive to your business and customer data.

### Remote Monitoring

Revel Guard XT continually collects information on all POS devices and provides Revel support with a snapshot of the establishment's current state.

### Automatic Configuration

With Revel Guard XT, our support team has secure access to configure interfaces on iPads, printers, and more. No travel or in-person maintenance is required.

### Continuous Updates

Revel makes frequent updates to its software and pushes out new, enhanced app builds periodically. Revel Guard XT ensures all Revel applications are updated across devices and sends an alert if there is a mismatch.